# Hiring Manager persona map



EXPERIENCE	<ul> <li>How long have they been at the organisation?</li> <li>Why did they join the organisation?</li> <li>What has been their career journey?</li> </ul>
ROLE	<ul> <li>What does an average day look like?</li> <li>What are their key responsibilities?</li> <li>What is their biggest deliverable?</li> </ul>
HIRING STYLE	<ul> <li>Are they are an experienced Hiring Manager?</li> <li>What is their main pain point in Recruitment?</li> <li>What do you look for in a candidate regardless of role?</li> </ul>
COLLABORATION	<ul> <li>What support could we offer?</li> <li>What development areas do they need?</li> <li>What is their preferred communication channel?</li> </ul>
PRESSURE POINTS	
TALENT AGENDA	
VALUE ADD	

## Where's your Employer Branding at?

itrategi

Employer brand & EVP is developed to reflect regional and professional differentials. All stakeholder touchpoints are brand optimised. Brand messages shared by entire organisation. Brand alignment used for selection & engagement.

Efficient

Detailed, employment specific brand message developed (EVP). Employer brand communication is included in recruitment team's performance management framework.

Brand messaging is tailored specifically to support recruitment of some core roles.

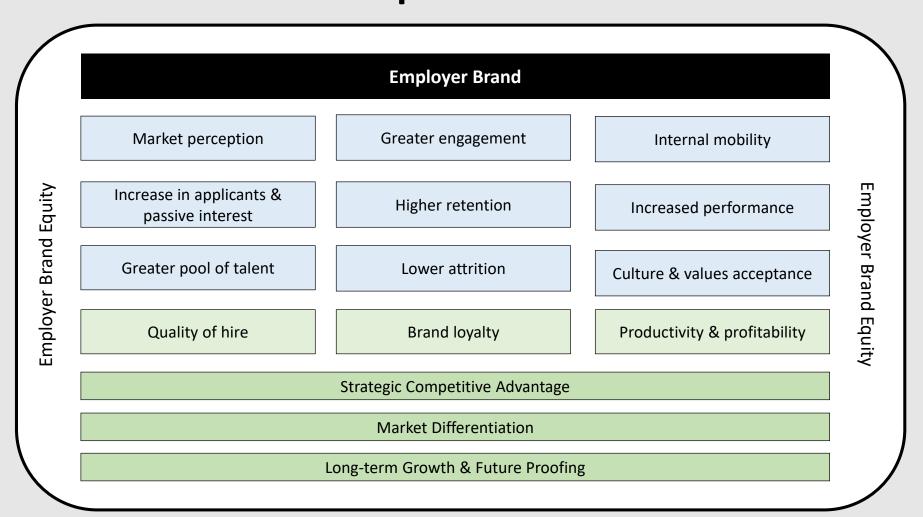
Controlled

Core employer brand messages have been defined at a corporate level (culture, values, main benefits). Consistent brand messaging is projected through standardised materials & external communications. Brand sentiment is measured and understood.

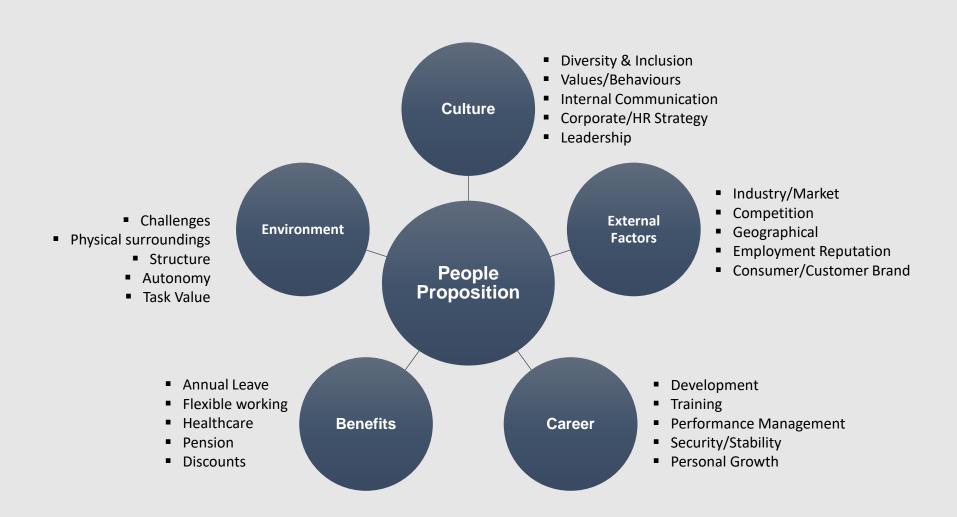
Informal/Risk

No formal employer branding activities undertaken. No defined messages or values. Employer brand sentiment is unmeasured & unknown.

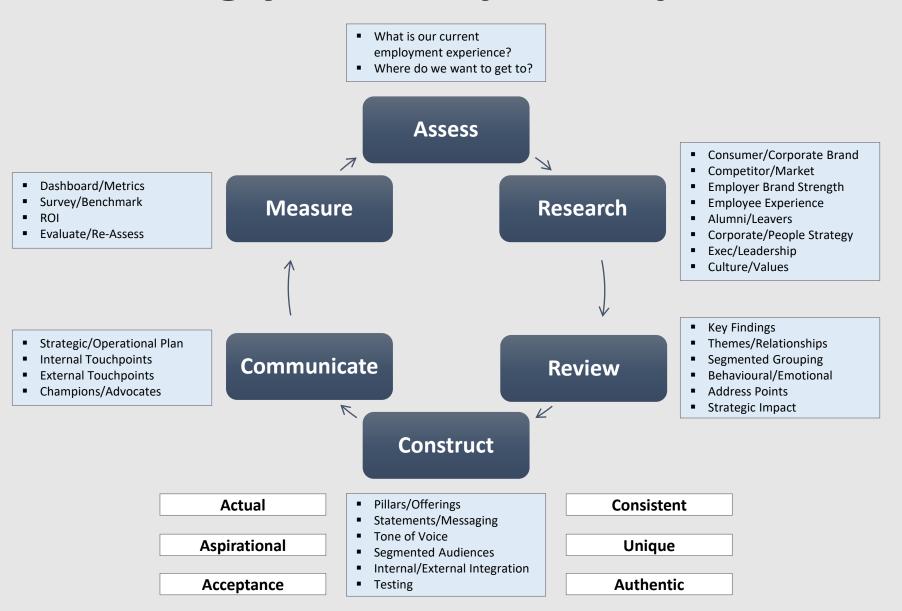
## Getting buy-in from the business...illustrating the importance



## **Components of a People Proposition**



## **Creating your People Proposition**



## **Creating your People Proposition**

#### **Assess**

- What is our current employment experience? How do people feel? What do people think? What is our reputation?
- Where do we want to get to? What is our place in the market? What is our future organisational strategy?

#### Research

- Consumer/Corporate Brand What does it represent? What is our reputation?
- Competitor/Market Main competitors? How do you differ? Market trends?
- Employer Brand strength Where is our place? Do people know about us?
- Employee Experience How engaged are our people? What can we offer?
- Alumni/Leavers Opinions? Do they come back?
- Corporate/People Strategy What is our organisational & people outlook?
- Exec/Leadership What do our CEO & HRD say?
- Culture/Values What is our environment? What do we stand for?

Actual	Aspirational	Acceptance
Consistent	Unique	Authentic

## **Creating your People Proposition**

#### Review

- Key Findings What did you discover? What surprised you?
- Themes/Relationships Were there any recurring themes? Any links between different areas?
- Segmented Grouping Is it possible to break down by location/department?
- Behavioral/Emotional What values/feelings were illustrated?
- Address Points What do we need to fix? What are our pain points?
- Strategic Impact How will it affect future plans/strategies?

#### **Construct**

- Pillars/Offerings What are our offerings/benefits/whys?
- Statements/Messaging What is our overall give/get?
- Tone of Voice How will we speak to people?
- Segmented Audiences Who are we trying to engage with?
- Internal/External Integration How can we deliver in parallel?
- Testing How can we assess impact and understanding?

Actual	Aspirational	Acceptance
Consistent	Unique	Authentic

## **People Proposition template**

Organisation Name				
Core Positioning Statement				
Pillar 1	Pillar 2	Pillar 3	Pillar 4	Pillar 5
Descriptor	Descriptor	Descriptor	Descriptor	Descriptor
Tone o	f Voice			

# People Persona map

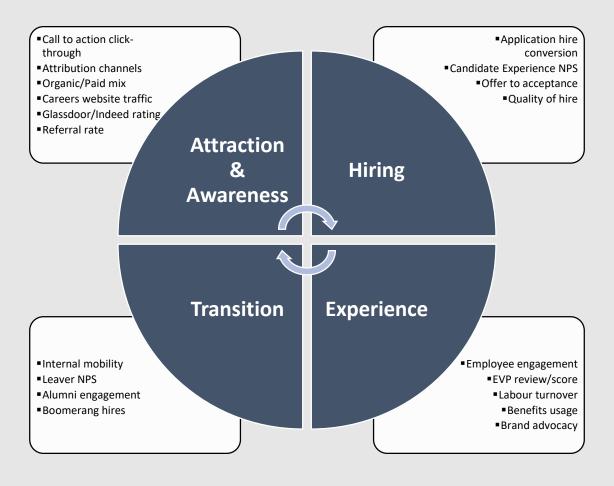
IMPORTANT: The output of this will be a view of our persona's needs, goals, feelings and behaviours that enables us to understand them in greater detail in regards to attraction and retention.

NAME	•	What is our persona called?
PERSONA CREATED FOR	•	Which role/team is this persona based on?
PERSONA STORY	•	What is the context of this persona?
ESSENTIALS	•	Demographics, Location, Education, Income

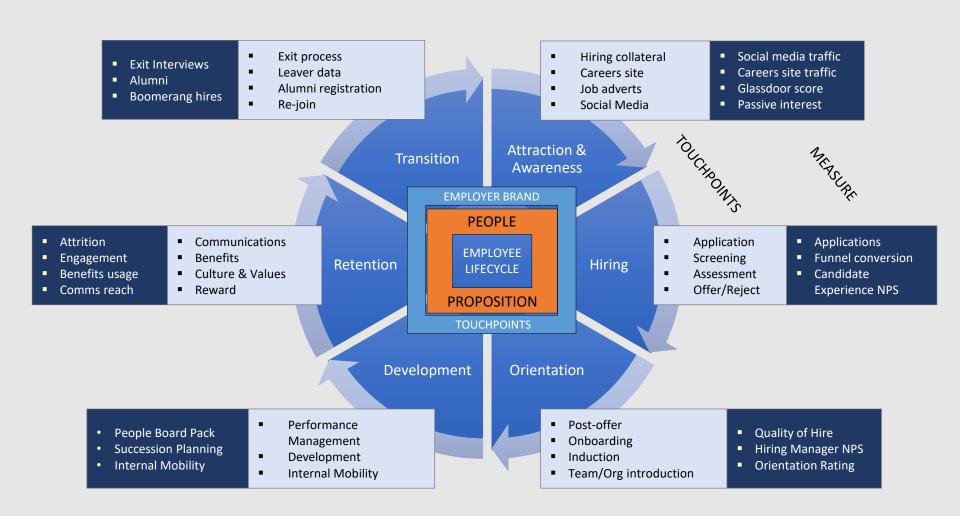
PERSONAL	<ul> <li>Background</li> <li>Goals</li> <li>Motivations</li> <li>Values</li> <li>Challenges</li> </ul>	PROFESSIONAL	<ul> <li>Background, Skills &amp; Experience</li> <li>Goals</li> <li>Motivations</li> <li>Values</li> <li>Challenges</li> </ul>
BEHAVIOUR	<ul> <li>Online usage</li> <li>Social Media usage</li> <li>Media usage</li> <li>Hobbies/Interests</li> </ul>	JOB SEARCH	<ul> <li>Preferred channels</li> <li>Preferred communication</li> <li>Preferred application method</li> <li>Market Challenges/Pressures</li> </ul>

### How do you measure Employer Brand?

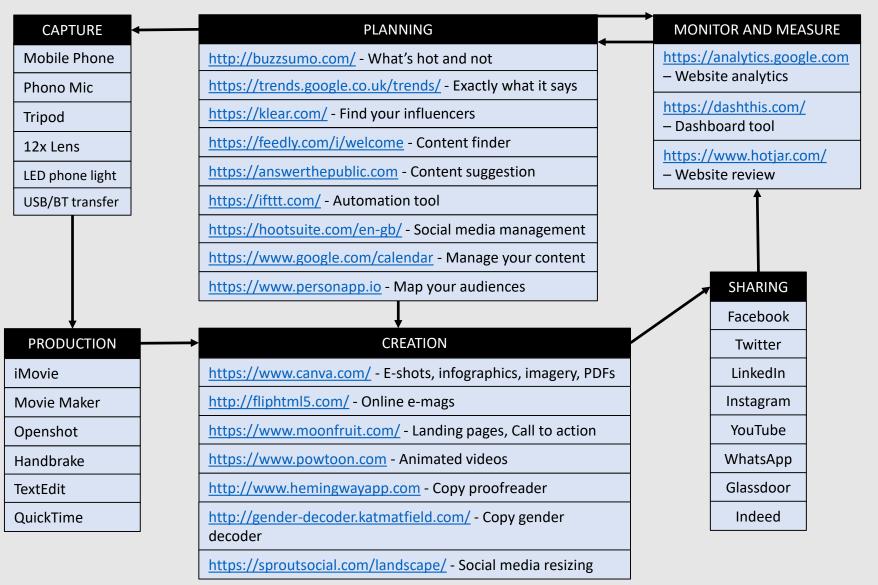
Each one of these metrics are a valid indicator to tell you how your employer brand is affecting your organisation and ultimately illustrating where you are seeing a clear ROI. Remember, each activity needs to have a positive effect on our people and our overall organisational strategy to not only improve how we hire and retain but to ensure employer branding remains a strategic activity.



## How is your Employer Brand communicated?



## Your Recruitment Marketing toolbox...£85/\$115/€96 a month



# Recruitment Content Marketing Index

Social Channel			
LinkedIn	Facebook		
Twitter	Instagram		
Instagram	Snapchat		
Pinterest	YouTube		
Vimeo	Slack		
WhatsApp	Google+		

Social Cheatsheet
LinkedIn – 3168 pixels x 2112 pixels
Twitter – 2048 pixels x 1024 pixels
Facebook – 2400 pixels x 1260 pixels
Instagram – 2160 pixels x pixels
YouTube – 1280 pixels x 720 pixels (HD)

Content Type			
Advert	Video		
Website	E-shot		
Infographic	Podcast		
GIF	Guide		
Template	Meme		
Whitepaper	Blog		

Content Context examples				
Job Advert (copy)	Video Job Advert	Employee Profile	Employee Testimonial	
Career Advice	FAQs	Benefits	EVP/Pillars	

Campaign Type		
Organic		
Paid		

## Where are your people at?

When activating an Employee Brand Advocacy programme it's always really important to gauge where your people are at in their own emotional journey in your organisation.

